

CASE  
STUDYLARGE RETAIL BANK IMPLEMENTS  
MENTORING PROGRAMS FOR LEADERSHIP  
DEVELOPMENT AND DIVERSITY TRAINING

## PROGRAM OVERVIEW

**Challenge:** As a large retail banking conglomerate, this customer has a widely distributed workforce. Facing a diverse range of employee talent development needs, they required several mentoring-based programs that could be supported across the organization and scaled geographically, all while being managed both centrally and regionally.

**Solution:** Using Chronus Mentor software, this bank instituted several mentoring program tracks for leadership development and diversity training. The Chronus mentoring environment powers eight interconnected programs, which are both secure and integrated into their SAP human resource system. These programs are now able to track each participant as they engage in leadership development or any of the diversity programs.

**Result:** Through mentoring software, this bank has rapidly expanded their programs across the company, exceeding growth expectations by 50%. Programs are controlled and managed locally, increasing flexibility and responsiveness to employee development needs. Additionally, the bank is tracking and measuring the effectiveness of their programs by linking them through their current HR system.

**Future Plans:** This bank is looking to launch a risk management program, as well as varied other programs that will depend on a mentoring learning model. They plan to increase the scope of their talent development environment through social mentoring as well, with informal, open mentoring and peer-to-peer development programs.

## PROGRAM SNAPSHOT

- ✓ Organization Type: Large retail bank with 2800+ branches
- ✓ Number of Participants: 60,000
- ✓ Product Licensed: Chronus Mentor
- ✓ Solution Provided: Leadership Development & Diversity Training
- ✓ Result: Program growth 50% above expected



To schedule a demo or request more information, visit [www.chronus.com](http://www.chronus.com)

# CASE STUDY

## ABOUT CHRONUS AND CHRONUS MENTOR

Chronus harnesses the power of human connections to engage, develop and retain talent within organizations. Our software solutions foster learning and shorten time to competency through mentoring, coaching, and community-based learning. Every day, leading organizations worldwide rely on Chronus to drive talent and career development programs.

Chronus Mentor is software to start, manage, and measure mentoring programs online. This configurable, cloud-based solution is ideal for use by corporations, government entities, academic institutions and associations.



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